

# Medical Social Work Service – Emergency Department, Cork University Hospital

Within the Emergency Department CUH there is a dedicated Medical Social Work Service and access to Senior Medical Social Work support Monday – Friday 8am – 5pm.

The Emergency Department Social Work Service prioritises referrals in respect of:

- Child Protection or Welfare (<18years)
- Safeguarding of Vulnerable Adults
- Domestic Abuse
- Homelessness
- Sexual Assault
- Supporting families experiencing unexpected loss.

## Medical Social Work Services – Emergency Department Contact:

Katy Twomey – A/Social Work Team Leader –VPN: 65617

ED Medical Social Worker – Bleep 649

## Out of Hours Service

For children who are deemed at risk of immediate and serious harm there is an out of hours Social Work Service operated by the Child & Family Agency this service can be accessed via the local Garda station.

## Social Welfare Enquiries:

The Medical Social Work Department CUH does not deal directly with any social welfare claims or enquiries. Service users seeking support in relation to welfare issues should be directed to their local Social Welfare office or advised to contact citizen's information.

[www.welfare.ie](http://www.welfare.ie)

[www.citizensinformation.ie](http://www.citizensinformation.ie)

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